



SpaAspen™ Frequently Asked Questions

Spa Hours Daily: 10 am – 7 pm. Please call 970-925-8900 for special holiday spa hours.

Club Hours and Location Monday – Friday: 6 am – 9 pm, Saturday and Sunday: 7 am – 8 pm. 1450 Crystal Lake Road, Aspen, CO 81611 (1.12 miles from Hotel Jerome)

Daily Fees For exclusive Hotel Jerome rates, call the hotel concierge at 970-429-7604. For short-term club memberships, call 970-920-5824.

Shuttle Service Free shuttle service to The Aspen Club & Spa is available from 9 am until closing. Call 970-925-8900 to schedule a ride or call the hotel concierge.

Reservations Spa treatments and services are limited, so please make appointments in advance of arrival. For reservations or additional information, call 970-925-8900 or the hotel's concierge at 970-429-7604.

Cancellations Please cancel at least 24 hours prior to your scheduled treatment time in order to avoid a cancellation fee.

When to Arrive We suggest arriving 30 minutes prior to your scheduled treatment time in order to make use of the locker rooms, steam/sauna and relaxation rooms.

What to Wear We suggest that you wear comfortable clothing and do not bring your jewelry or valuables to the spa. A spa robe and slippers will be provided. You may fully disrobe for your treatment, as our therapists are professionally trained in proper draping techniques to ensure your privacy and comfort. However, you may wear undergarments or a bathing suit if you wish.

Health Considerations For your comfort and well-being, please let us know upon booking if you have any special physical or medical conditions we should be aware of.

Requests for Therapists When making your reservation, please state any preferences you may have for male or female therapists. We will do our best to accommodate your request according to availability.

Age Requirements Guests must be at least 16 years old to use the fitness center. For spa treatments and services, guests must be at least 16 years old or, for children ages 12 to 15, must be accompanied by a guardian.